

General Manager

We are recruiting for a **General Manager** for our client, **Grand Harbor Golf and Yacht Club in Ninety Six, South Carolina**. Located in a scenic lakefront community, the club offers an exceptional lifestyle centered around recreation, relaxation, and high-quality service. The club features a nationally recognized golf course, full-service marina, tennis and aquatic facilities, dining venues, and a variety of member-focused amenities that support a vibrant, active community.

The club is managed by a respected hospitality management company known for its hands-on approach, operational excellence, and commitment to enriching the guest and member experience. With a focus on delivering superior service and maintaining the highest standards, the organization is dedicated to fostering a culture of professionalism, collaboration, and continuous improvement.

This is an outstanding opportunity for an experienced hospitality leader to step into a key executive role, overseeing all aspects of club operations and making a measurable impact in a dynamic, resort-style environment.

POSITION SUMMARY

The General Manager is responsible for the overall operation and profitability of the club and resort property through effective leadership, adherence to organizational standards, and oversight of all departments.

ESSENTIAL FUNCTIONS

- Assigns duties and responsibilities to department heads and provides the necessary resources to achieve operational goals.
- Implements training programs and standard operating procedures to ensure efficient and consistent operations.
- Evaluates department performance regularly and initiates disciplinary action when necessary.
- Addresses and resolves member, guest, or employee concerns that are escalated beyond department leadership.
- Conducts regular inspections of all facilities and amenities, ensuring cleanliness, safety, and a high standard of appearance.
- Prepares annual operating and capital budgets in alignment with ownership expectations.
- Reviews financial reports monthly and makes necessary adjustments to meet budgetary goals.
- Completes and submits all required documentation accurately and in a timely manner.

ADDITIONAL RESPONSIBILITIES

- Provide temporary leadership coverage for departments in the absence of department heads.
- Participate in local industry organizations when beneficial to the property or its operations.
- Perform other duties as needed to maintain smooth operations and ensure budget compliance.
- Monitor and review purchases to ensure alignment with standard operating procedures and budget guidelines.

QUALIFICATIONS & REQUIREMENTS

Education

A high school diploma or GED is required. Candidates with an industry-related degree will receive special consideration.

Experience

A minimum of two years of management experience in club or resort operations at a property of comparable size and complexity is required.

CORE COMPETENCIES

- **Accountability** – Accepts responsibility and follows through on commitments.
- **Adaptability** – Embraces change and remains effective in a dynamic environment.
- **Customer Orientation** – Maintains a strong focus on member and guest satisfaction while upholding organizational policies.
- **Enthusiasm** – Approaches tasks with energy and a positive attitude.
- **Ethical Conduct** – Demonstrates integrity and upholds high ethical standards.
- **Honesty & Integrity** – Communicates truthfully and fosters trust.
- **Interpersonal Skills** – Works effectively with a wide range of personalities.
- **Responsibility** – Acts with ownership and accountability for decisions and outcomes.
- **Safety Awareness** – Identifies and addresses conditions that may impact health and safety.
- **Tolerance** – Works cooperatively with diverse individuals and viewpoints.

KNOWLEDGE & SKILLS

- **Accuracy** – Maintains high standards in work output and attention to detail.
- **Autonomy** – Works independently and demonstrates self-motivation.
- **Initiative** – Takes proactive steps to solve problems and improve processes.
- **Leadership** – Guides, motivates, and supports team members to achieve operational success.
- **Reliability** – Consistently dependable and trustworthy in all aspects of performance.

Our client offers an array of benefits including healthcare, 401k, PTO and more!

If you have the qualifications listed and are interested in learning more about this great opportunity, please email resume and salary requirements to Heidi.hopkins@corporate-ladder.com.

Relocation assistance may be considered for the right candidate and will be determined based on individual circumstances.